

Picasso E OS_SD Upgrade SOP



For Service Center Only

Release date : Nov. 31th, 2011



WORLDWIDE PARTNER

Preparation

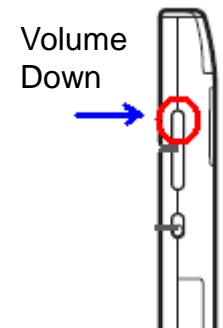


1. Picasso E A200 OS image file (update.zip)
2. Micro SD card (512MB is recommended)
3. Charge battery capacity up to 30% at least

SD upgrade SOP (1)

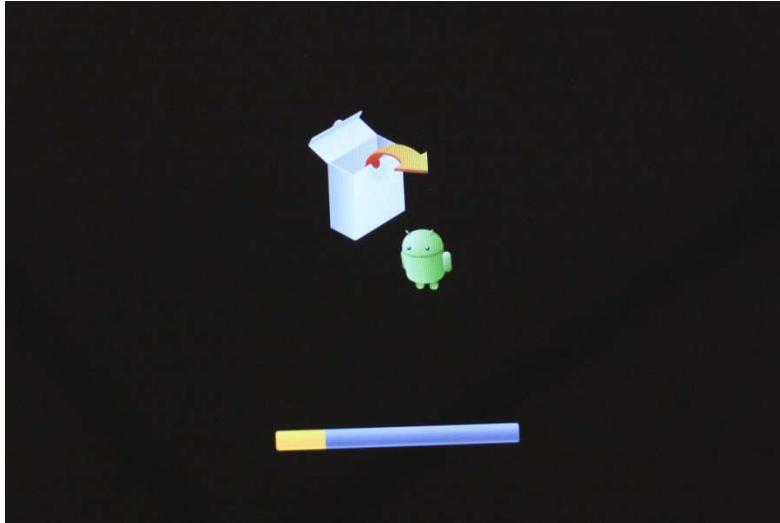


1. Download Picasso E A200 OS image file (update.zip).
2. Copy “update.zip” file to an empty micro SD card.
3. Long pressing power key then select “OK” to shutdown power.
4. Insert the micro SD card in Picasso E A200.
5. Press and hold “Volume Down” key then press “Power” key.
6. Once “Power” key white LED lights, release “Power” key but still hold “Volume Down” key.
7. Release “Volume Down” key until below message shows on screen.



```
Erasing Cache before SD update...  
SD update cmd:recovery  
--update_package=SDCARD:update.zip  
  
Booting recovery kernel image
```

8. OS firmware is upgrading now and will take few minutes.



9. Device vibrates once then reboot. OS upgrade finish.
10. Perform “Factory data reset” (Settings → Privacy → Factory data rest → Reset Tablet) to make system back to factory default condition (see notice in next page).

Notice !!



- SD upgrade does not erase customer's PIM data, settings and downloaded applications. Please **MUST** perform "Factory data reset" if the device **WILL NOT** back to original customer.